

Co-Managed Care Services



NETWORK ADMINISTRATION

Support

- **Onsite + Remote Support when YOU need it.**
- Live Friendly Support
- 24x7 and Holiday Support
- Vendor Management

Security

- **24x7x365 SOC (Security Operation Center)** threat monitoring and response.
- Cleanmail Advanced Spam / Virus Filtering
- Security Penetration Testing + Test Phishing Campaigns
- Encrypted File Transmission
- System Monitoring, Testing + Alerting
- Web Filter For Malicious Sites
- Cybersecurity Awareness Training, Phishing Testing + Training For Employees



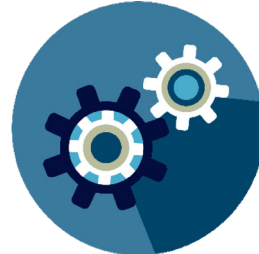
PROACTIVE SERVICES

Network

- Network Monitoring (Over 300 Items Checked Realtime)
- Monthly On-Site + Remote Server Inspection
- Daily File/System Backup Monitoring
- Monthly Restore Tests of Backups
- Monitor Active Directory Replication
- 24x7 service packs, patches, hotfixes + updating

Management

- Security + Firewall Backup, Patching + Updates
- Service Tracking Database
- Manage Directories, Shares + Security Groups, Manage Policies.
- Regular System Reviews, Technology Assessments + Reports.



TECHNOLOGY SOLUTIONS

Protection/Defense

- Managed Antivirus + Malware Protection
- DNS Filtering, Management + Web Filter for known Malicious Sites (DNS)
- Ready Vault Off-Site Backup, Quickstart + Redundancy Imaging

Project + Consulting

- Technology Assessments
- Email Migrations
- Project Management (Updates, Add, Moves, Changes)
- Data Center Migration
- Network/Wireless Infrastructure
- Storage & Disaster Recovery

Cloud Solutions

- Cloud Migration Services
- Virtual Desktop
- Microsoft 365

YOU HAVE A PROBLEM - WE HELP YOU FIX IT, THAT'S IT.

- **Onsite + Helpdesk** Support from senior IT staff, ready to help you when YOU need it.
- **Work with internal, existing IT personnel** Making sure you have the support and resources needed to maximize the reliability of your technology, better align IT with your objectives, and face a changing business environment with greater confidence. **Making YOU look like the HERO!**

EXPERIENCE COUNTS:

- We are **Certified Partners** with leading technology companies, enabling us to provide you with the highest level of service and expertise.
- **Friendly Experienced Help Desk** can provide support for common productivity suites, such as Microsoft Office 365.
- **No IT question is too small** for the Braver Technology Help Desk.