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BRAVER TECHNOLOGY SOLUTIONS

PRESS RELEASE

BRAVER TECHNOLOGY REVAMPS NOC PROGRAM PROMOTES NEW MANAGER.

Tingus promoted to NOC Manager.

Taunton, MA November 2021: Keith Tingus of Braver Technology was promoted to Network Operations Center (NOC) Manager of the managed services division of the company. “In this position, Keith will be responsible for increasing consistency and lowering average response time,” said Mike Tagliaferri, Service Manager of Braver.

“*Keith is very proactive and customer service oriented, he is also very patient, so when the opportunity arose it was an obvious decision to put Keith at the controls. Keeping the team focused on making sure our customers are taken care of around the clock is easy when you have a team like we do*,” Mike added. “*But we are always looking for ways to improve our communication and response times*.”

“*When Braver offered me this role it was a no-brainer*,” says Tingus, who joined the Braver team in August 2021. “*I look forward to leveraging my previous experiences and skillsets in helping our team to better service our clients' needs. Improving our front-end communication to our clients and ensuring they have consistent updates on open issues will be one of my primary goals in the coming weeks and months - and I look forward to the challenge knowing that I'll be working with such a highly skilled and seasoned group*!”

Braver Technology is based in Taunton, MA with branches located in Boston and Providence, RI. Braver is staffed by expert technicians who provide managed IT services at cost-effective prices. With over three decades of experience in leading IT services, Braver Technology is the trusted advisor to most local businesses across many different industries. Braver 24/7 IT monitoring, maintenance, and proactive solutions will help you grow your business, improve productivity, and leave your technology worries behind.

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