

Priority Care Services



NETWORK ADMINISTRATION

Support

- **Unlimited Onsite + Remote Support**
- Always Reach Live Friendly Support.
- 24x7 and Holiday Phone and Remote Support

Management

- Security + Firewall Backup, Patching and Updates
- Dedicated Professional Engineers + Technicians
- Service tracking database
- Vendor Management
- Periodic Business Reviews

Protection/Defense

- Managed Antivirus and Malware Protection
- DNS filtering



PROACTIVE SERVICES

Network

- Network Monitoring (Over 300 Items Checked Realtime)
- Monthly On-Site + Remote Server Inspection
- Daily File/System Backup Monitoring
- Ready Vault Off-Site Backup, QuickStart + Redundancy Imaging
- Monthly Restore Tests of Backups

Security

- Virus Prevention, Monitoring and Removal
- CleanMail Advanced Spam / Virus Filtering
- Security Penetration Testing + Test Phishing Campaigns
- Encrypted File Transmission
- Web Filter For Malicious Sites
- Phishing Testing + Training



TECHNOLOGY SOLUTIONS

IT Consulting Services

- Technology Assessments
- Email Migrations
- Project Management
- Data Center Migration
- Network/Wireless Infrastructure
- Storage & Disaster Recovery

Cloud Solutions

- Cloud Migration Services
- Virtual Desktop
- Microsoft 365
- Microsoft 365 Backup

Tele Communications

- CleanVoice Hosted VOIP Phone System
- Use Your Business Phone Anywhere
- Video Conferencing
- Mobile Device Management

YOU HAVE A PROBLEM - WE HELP YOU FIX IT, THAT'S IT.

- **Unlimited Onsite + Helpdesk Support** from senior IT staff, ready to help you.
- All your Workstation Maintenance and Security Updates **INCLUDED**
- **Flat-Rate IT** that is easy to budget
- We won't send you unexpected invoices for things that you think should have been covered.

EXPERIENCE COUNTS:

- We are **Certified Partners** with leading technology companies, enabling us to provide you with the highest level of service and expertise.
- **Friendly Experienced Help Desk** can provide support for common productivity suites, such as Microsoft Office 365.
- **No IT question is too small** for the Braver Technology Help Desk.